

## LIMITED LIFETIME WARRANTY

The Noir Cookware Collection is guaranteed to be free from defects in material and workmanship for the lifetime of the product, while the non-stick coating, the removable long handles, and the silicone grips are covered under warranty for 1 year from the date of purchase by the first user or gift recipient, provided that the unit is used in accordance with the use and care instructions supplied, and is used for household use only. This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discoloration or other damage to external or internal surfaces which does not impair the functional utility of the cookware.

The following will invalidate your warranty for the Noir Cookware:

- Using the cookware on high heat for an extended period of time. Leaving cookware empty on a heated burner for a long time may cause the metals to separate and cause irrevocable damage.
- Failure to follow use and care instructions, including damage from misuse or abuse, such as improper cleaning, neglect, accident, alteration, fire, theft, or use in a commercial establishment.
- Using metal utensils on the Whitford non-stick surface.
- Using scouring pads, steel wool, abrasive cleansers or bleach.

A valid proof-of-purchase is required. A valid proof-of-purchase is a receipt specifying the item, date purchased, and cost of item. A gift receipt with date of purchase and item is also an acceptable proof-of-purchase.

This warranty does not apply to defects arising from normal wear and tear, or defects arising from misuse, abuse, or alteration. This limited lifetime warranty covers units purchased and used within the UNITED STATES and CANADA only.

After inspection to confirm that the claim satisfies the warranty conditions, the defective piece will, at the discretion of the manufacturer, be repaired or replaced free of charge. If the item you returned is discontinued and is no longer available, Zavor will replace your item with a comparable item currently manufactured and in stock.

This warranty is in lieu of all other warranties and representations expressed or implied and all other obligations or liabilities on our part.

Incidental or consequential damages are excluded. Some states do not allow exclusions or limitations on incidental or consequential damages or on implied warranties so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

If repairs become necessary during the warranty period, you might need to return the unit, postage pre-paid to:

MARKET SOLUTIONS GROUP  
125 West Broad Ave, Suite C18

North Bergen, NJ 07047

NOTE: Manufacturer cannot assume responsibility for loss or damage during incoming shipment. For your protection, carefully package the product for shipment, and insure it with the carrier. Be sure to enclose the following items with your appliance: your full name, return address and daytime phone number; a note describing the problem you experienced; a copy of your sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.

For spare parts or assistance not requiring the return of the product itself, please contact our Customer Service Department at 1-855-928-6748.